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## Equal Opportunities, Anti-Harassment & Bullying Policy

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This policy document applies to your employment or study at **Customised Curriculum**, the "Company" and all other Company sites that you may be asked to work or study at from time to time.

For any policy to be effective it must be applied throughout the Company, this policy therefore applies to all staff and learners of Customised Curriculum.

### Policy Statement

Customised Curriculum is committed to equal opportunities in employment and course delivery. This means that learners, job applicants and employees will be treated regardless of.

- Age
- Disability
- gender reassignment
- marriage and civil partnership
  
- pregnancy and maternity
- race
- religion or belief
- sex or sexual orientation
- or any other grounds

At the heart of our policy, we seek to treat people fairly and with dignity and respect.

Customised Curriculum will seek to promote equal opportunities and prevent harassment and bullying by publicising and communicating this policy; by providing appropriate training and guidelines for those with designated responsibilities and by raising awareness through staff and teaching development.

Further, Customised Curriculum will continually monitor its policies and practices to ensure that these principles are upheld. It is the employee's and learners right to be treated with dignity and respect, which in turn will be conducive to performance, self-development, and career advancement. Every manager, employee and learner have the responsibility to implement this policy.

## Discrimination

For the purposes of this policy, discrimination means treating people less favourably than others on the grounds of their;

- Disability
- Age
- Gender
- Marriage and civil partnership
- Pregnancy and maternity
- Race
- Religion or Belief
- Sex or sexual orientation

whether this be direct or indirect by applying a provision, criterion, or practice, which disadvantages such persons.

## Age

Discrimination based upon age includes direct or indirect discrimination against a person due to either their youth or their more advanced years – whether a person is considered “too young” or “too old” and the direct or indirect discrimination they receive because of this. Discrimination can occur in recruitment, selection, promotion, training, pay, benefits, and other conditions. It can also occur in dismissal, redundancy and retirement or selection for these. The exception to this is age discrimination for operational reasons, where discrimination is objectively justified, for example where a person is required to be within a certain age range to perform their role efficiently and safely. Any objectively justified discrimination must be both proportionate and designed to achieve a legitimate aim.

## Sexual Orientation

For the purposes of this policy, sexual orientation means sexual orientation for a person of the same sex, different sex or for persons of both sexes, and based on a person’s civil partnership status. It does not include sexual practices or preferences. Discrimination can occur based on a perception of a person’s sexual orientation, even if that perception is wrong. It can also include discrimination against a person by reason of the sexual orientation of someone they associate with.

## Gender Reassignment

For the purposes of this policy, gender reassignment means a desire to be known or to become a person of a gender different to that to which they were born.

## Religion/Religious Beliefs

For the purposes of this policy, religion or religious beliefs is defined as any religion, religious belief, or similar philosophical belief. It does not include philosophical or political beliefs unless that belief is like a religious belief. Discrimination can occur based on a perception of a person's religion or beliefs even if that perception is wrong. It can also include discrimination against a person by reason of the religion or religious beliefs of someone they associate with.

## Harassment

For the purposes of this policy harassment is defined as any hostile unwanted, unreasonable and/or offensive behaviour, which adversely affects a person's dignity, self-confidence and well-being and creates a hostile environment and which leads to that person feeling intimidated, degraded, or humiliated.

## Racial harassment

For the purposes of this policy racial harassment is defined as any action, conduct, comment, gesture, or behaviour that is offensive, embarrassing, insulting, or intimidating. It may include derogatory remarks, quips, jokes,

## Sexual harassment

For the purposes of this policy sexual harassment is defined as:

- Any action, conduct, comment, gesture, or physical contact of a sexual nature that is unwelcome and might reasonably be seen by an employee or prospective employee as placing an implicit or explicit condition on employment.
- Any persistent, unwelcome action, conduct, comment, gesture, or physical contact of a sexual nature that is likely to cause offence, embarrassment or humiliation to an employee or creates an offensive working environment.

## Bullying

For the purposes of this policy bullying is defined as repeated treatment with the purpose of controlling individuals or making them insecure in their roles or treatment that has that effect.

## Victimisation

For the purposes of this policy, victimisation is defined as treating persons less favourably because of something they have done under or in connection with asserting their rights under any employment legislation or regulations.

## Monitoring

All employees, job applicants and learners will be asked to complete a form providing information regarding their age, sex, marital status, race, ethnic origin, sexual orientation, religion and whether they suffer from any disabilities. This form will be used solely for the purpose of monitoring the effectiveness of the Company's equal opportunities policy and to ensure that the Company meets its obligations as an equal opportunities employer and service provider.

## Procedure for Discriminatory Conduct

Any learner or member of staff may use the Company's grievance procedure to complain about discriminatory conduct. The complaint will be thoroughly investigated and considered based on the facts of the investigation. No individual will be penalised for raising such a grievance unless it is untrue and made in bad faith. If the matter relates to harassment or bullying of any kind the anti-harassment and bullying procedure set out below should be followed.

Any learner or employee who discriminates against any other learner or employee on the grounds of age, sex, marital status, sexual orientation, gender reassignment, race, ethnic origin, disability, religion, or religious beliefs, will be subject to the Company's disciplinary procedure as set out in the grievance and disciplinary policy. In serious cases where such behaviour has been deemed to constitute gross misconduct it will result in summary dismissal in the absence of mitigating circumstances. This statement should be read in conjunction with the anti-harassment and bullying procedure set out below at clause 7.

## Positive Action on Equal Opportunities

Customised Curriculum will regularly monitor the composition of the workforce, of job applicants and learner enrolments. Should inequalities become apparent positive action will be taken to redress the balance including such measures as:

- Advertising learning opportunities or jobs in ethnic or female interest publications as appropriate.
- Encouraging under-represented groups to apply for suitable posts or learning opportunities.
- Making contact with disabled people via the local job centre.
- Considering whether any reasonable adjustment can be made to work premises or the working arrangements to accommodate a disabled employee, job applicant or learner.
- Introducing assertiveness training.

## Anti-Harassment & Bullying Procedure

As well as its commitment to equal opportunities, Customised Curriculum is committed to providing a work and learning environment for employees and learners, which is free from harassment or bullying on the grounds of age, sex, marital status, sexual orientation, gender reassignment, race, ethnic origin, disability, religion, or religious beliefs. This may include embarrassment, intimidation, threats, or discrimination.

Reasonable measures will be taken to ensure that no learner or employee is subject to harassment or bullying. In recognition of these principles Knights Security will also not condone any conduct, which may be construed as sexual harassment.

Any complaints of harassment or bullying should be made to **the Company Director at Customised Training**. The matter will be dealt with in a discreet and confidential manner and appropriate action will be taken. It is the duty of all employees and in particular management, tutors, and supervisors, to ensure that the anti-harassment & bullying policy is implemented. Harassment or bullying will be taken to have occurred if a reasonable individual would or ought to have known that the behaviour was unwelcome or offensive.

Harassment and bullying are disciplinary offences that may in the most serious cases lead to dismissal. Individuals should be aware that in some circumstances they may be held personally liable for acts that are unlawful.

Incidents of sexual or racial harassment can be taken to amount to gross misconduct, which will be dealt with under the Company's disciplinary policy and may lead to summary dismissal. Less serious infringements may lead to an apology from the harasser, letter of reprimand, suspension, or relocation of the harasser.

In dealing with reports of harassment or bullying the following principles will apply:

- All reports will be taken seriously, treated in confidence, and investigated by trained staff who are independent of the situation.
- All complaints will be progressed and dealt with according to Customised Training grievance and disciplinary procedure.
- The victimisation or harassment of a complainant or the respondent, or any witnesses will be regarded as a disciplinary offence.
- Malicious complaints will be regarded as a disciplinary offence.

### Date of Implementation

- This policy is effective from **1st October 2021** and shall not apply to any actions that occurred prior to this date.

**Questions**

- If you have any questions regarding this policy document and how it applies to you, please consult ***the Company Director at Customised Training.***

**Alteration of this Policy**

- This policy will be subject to review, revision, change, updating, alteration, and replacement to introduce new policies from time to time to reflect the changing needs of the business and to comply with legislation. Any alterations will be communicated to you by the IQA

The policy will be reviewed every 12 months by Claire Hoult, Quality Manager, Customised Curriculum Ltd.

Last updated: October 2024.